Dear Valued Customer,

- 1. This announcement applies to you if you had purchased any bottles of Curalin Advanced Glucose Support stock, Batch 2023-19650 (Exp date: 09/26) ("Curalin 650") or Batch 2023-19651 (Exp date: 09/26) ("Curalin 651").
- 2. You will be able to identify if you had purchased Curalin 650 if:
 - a. The bottle of Curalin you purchased contains 90 capsules; and
 - b. The label indicates "imported by LYC Nutrihealth (Singapore) Pte. Ltd".
- 3. You can ascertain if you had purchased Curalin 651 if:
 - a. The bottle of Curalin you purchased contains 180 capsules; and
 - b. The label indicated "Imported by LYC Nutrihealth (Singapore) Pte. Ltd".
- 4. Please take notice that the Health Sciences Authority ("HSA") has issued a Class 1, consumer level recall of Curalin 650 and Curalin 651, due to both batches having been analysed and detected to contain Glibenclamide and Metformin.
- 5. Your safety and wellbeing is our foremost priority, and we are working closely with HSA to comply with its directions and effect the recall of Curalin 650 and Curalin 651. To that effect, if you have purchased Curalin 650 / Curalin 651 from us and have not completed the capsules, please reach out to us at the contact details below for us to process the return and/or refund of the Curalin 650 / Curalin 651 bottle(s) purchased, as well as, to address any other queries you may have in relation to this matter.

Email address: customersupport1@lychealth.com

Hotline: +65 8960 6346

(by call, text, and/or WhatsApp)

Operating hours: 10am to 5pm between Mondays to Fridays

(excluding public holidays)

Thank you.

LYC Nutrihealth (Singapore) Pte Ltd

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